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Subject Code:- AMBA0107

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NOIDA INSTITUTE OF ENGINEERING AND TECHNOLOGY, GREATER NOIDA

(An Autonomous Institute Affiliated to AKTU, Lucknow)

MBA

SEM: I - THEORY EXAMINATION (2022 - 2023)

Subject: Design Thinking

Time: 2 Hours

Max. Marks: 50

General Instructions:

IMP: Verify that you have received the question paper with the correct course, code, branch etc.

1. This Question paper comprises of **three Sections -A, B, & C**. It consists of Multiple Choice Questions (MCQ's) & Subjective type questions.
2. Maximum marks for each question are indicated on right -hand side of each question.
3. Illustrate your answers with neat sketches wherever necessary.
4. Assume suitable data if necessary.
5. Preferably, write the answers in sequential order.
6. No sheet should be left blank. Any written material after a blank sheet will not be evaluated/checked.

SECTION A

15

1. Attempt all parts:-

- 1-a. ____ is the stage of design thinking when you develop the design challenge and acquire a deeper understanding of users. (CO1) 1
- (a) Insight
(b) Empathy
(c) Observation
(d) Implementation
- 1-b. Which of the following are benefits of brainstorming as compared to nominal group technique. (CO2) 1
- (a) Brainstorming is more fun
(b) A brainstorming can create a positive organizational climate
(c) Brainstorming can encourage talented and highly skilled employees to remain in organisation
(d) All of the above
- 1-c. Imagine that you are designer, and your goal is to improve the onboarding experience for new users. What will you do first? (CO3) 1

- (a) Bring your team members together and sketch out many different ideas
 - (b) Start going through market research
 - (c) Observe and start talking to actual users
 - (d) None of the above
- 1-d. Out of the following this is not a primary data collection tool. (CO4) 1
- (a) Survey
 - (b) Questionnaires
 - (c) Magazines and Reports
 - (d) Interview
- 1-e. Design Thinkers create low-fidelity prototypes to _____. (CO5) 1
- (a) Test concepts quickly and cheaply with potential users
 - (b) Validate concepts for the market
 - (c) Build production-ready products
 - (d) Estimate the price of production

2. Attempt all parts:-

- 2.a. Explain in brief about radical innovation. (CO1) 2
- 2.b. Discuss advantages of nominal group technique. (CO2) 2
- 2.c. How does design thinking help in retail? (CO3) 2
- 2.d. Differentiate between Observation and Interview. (CO4) 2
- 2.e. Enlist the limitations of reverse engineering. (CO5) 2

SECTION B

15

3. Answer any three of the following:-

- 3-a. Write down any three scenarios where you have seen Design thinking being applied around you and how did it impact you or someone else. (CO1) 5
- 3-b. Elaborate the term SCAMPER and its role in innovation. (CO2) 5
- 3.c. Create a mind map for new app development in education sector. (CO3) 5
- 3.e. Explain the types of prototype in detail. (CO4) 5
- 3.d. Give at least three examples of products that can be reengineered. Illustrate suitably. (CO5) 5

SECTION C

20

4. Answer any one of the following:-

- 4-a. Compare problem solving approach vs human-centered design. (CO1) 4

- 4-b. Discuss how innovation and creativity plays a important role for any organization. (CO1) 4

5. Answer any one of the following:-

- 5-a. Discuss the limitations of Brainstorming how you can overcome it. Give some techniques to generate more ideas from Brainstroming sessions. (CO2) 4
- 5-b. Apply the mind mapping technique on Good Health and well being. (CO2) 4

6. Answer any one of the following:-

- 6-a. Explain the way of implementing of design thinking in urban infrastructure planning. (CO3) 4
- 6-b. Design thinking skills in finance enable to identify and generate innovative solutions for the problem. Discuss with example. (CO3) 4

7. Answer any one of the following:-

- 7-a. Discuss the situations where primary data collection should be adopted. (CO4) 4
- 7-b. Describe the importance of analysing the results correctly. Explain the need of suitable analysis Tool. (CO4) 4

8. Answer any one of the following:-

- 8-a. Discuss in details about the importance of evaluation of design idea. (CO5) 4
- 8-b. Differentiate between prototyping and minimum viable product. (CO5) 4